

Asheville Medical Practice Patient Survey 2014-2015

1. Having contacted the surgery in the past 6 months how easy have you found booking an appointment with a Dr?

	1.Having contacted the surgery In the past 6 months how easy have you found booking an appointment with a Dr
Havent Tried	3
Very Easy	81
Fairly easy	102
Not very easy	45
Not at all easy	20
Don't know	1
Question not answered	1

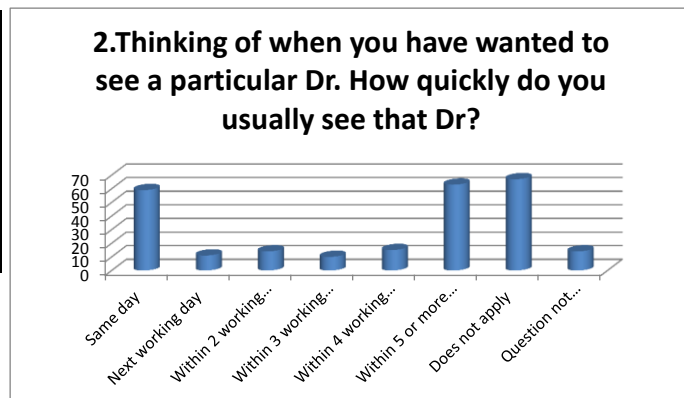
Totals **253**



2. Thinking of when you have wanted to see a particular Dr How quickly do you usually get to see that Dr?

	2.Thinking of when you have wanted to see a particular Dr. How quickly do you usually see that Dr?
Same day	59
Next working day	11
Within 2 working days	14
Within 3 working days	10
Within 4 working days	15
Within 5 or more working days	63
Does not apply	67
Question not answered	14

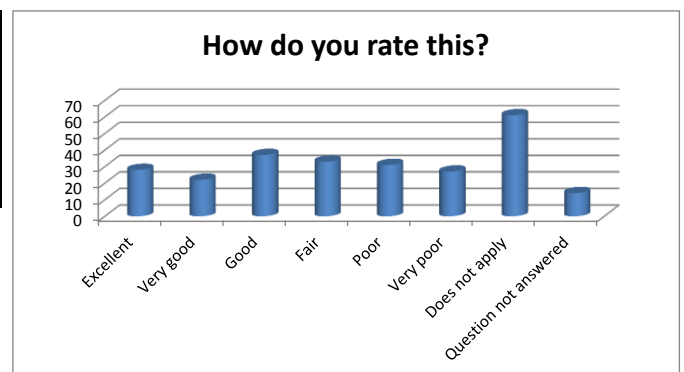
Totals **253**



How do you rate this?

	How do you rate this?
Excellent	28
Very good	22
Good	37
Fair	33
Poor	31
Very poor	27
Does not apply	61
Question not answered	14

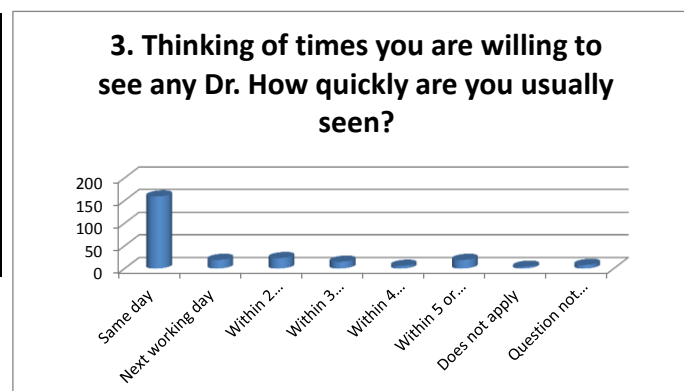
Totals **253**



3. Thinking of times you are willing to see any Dr How quickly are you usually seen?

	3. Thinking of times you are willing to see any Dr. How quickly are you usually seen?
Same day	159
Next working day	19
Within 2 working days	23
Within 3 working days	15
Within 4 working days	6
Within 5 or more working days	19
Does not apply	4
Question not answered	8

Totals **253**



How do you rate this?

	How do you rate this?
Excellent	85
Very good	47
Good	48
Fair	34
Poor	14
Very poor	14
Does not apply	5
Question not answered	6

Totals

253

