

Ashville Medical Practice Patient Reference Group Agenda

18th July 2013

Location: Ashville Medical Practice Conference Room

Attendees: Melanie Jones (Practice Manager)
Ruth Nowodny (Administrator)
Patient Reference Group Members

Agenda Items

- 1. Actions Update**
- 2. Practice News**
- 3. Appointments- Continuous Improvement**
- 3. Patient Satisfaction Survey**
- 4. Patient Council and Our Public Engagement Open Network (open)**
- 5. AOB/ Positive Feedback**